

Gateway Service Southern Trust

The central telephone number for all new referrals or information about the service is **028 3741 5285**.

In addition, there is also a freephone number **0800 783 7745** (free from landlines only).

The service ensures a quick response to the needs of children and families who are referred for a Social Work Service. A Duty Social Worker is available to take calls from Monday to Friday from 9am-5pm (excluding Public Holidays).

Contact details for the Gateway Teams

Armagh and Dungannon Team
'E' Floor
South Tyrone Hospital
Carland Road
Dungannon BT71 4AU

Tel: 028 8771 3506

Craigavon and Banbridge Team
Brownlow H&SS Centre
Legahory
Craigavon BT65 5BE

Tel: 028 3834 3011

Newry and Mourne Team
Dromalane House
Dromalane Road
Newry BT35 8AP

Tel: 028 3082 5000, Option 1

Regional Emergency Social Work Service

After 5.00pm each evening and all day weekends and bank holidays
Tel: 028 9504 9999

Gateway Service Western Trust

The Gateway Team can be contacted for help in the Derry, Limavady, Strabane, Omagh and Enniskillen areas by calling the following centralised number: 028 7131 4090

The Gateway team have three bases:

- Derry Office - Whitehill, 106 Irish Street, Derry - Londonderry BT47 2ND
- Omagh Office - Tyrone & Fermanagh Hospital, Omagh, Co Tyrone BT79 0NS
- Enniskillen Office - 2 Coleshill Road, Enniskillen, Co Fermanagh BT74 7HG

Regional Emergency Social Work Service

After 5.00pm each evening and all day weekends and bank holidays

Tel: 028 9504 9999

Gateway Service South Eastern Trust

Contact

The Gateway Service can be directly contacted for help in the Lisburn, Dunmurry, Moira, Hillsborough, Ballynahinch Downpatrick, Newcastle, Bangor, Newtownards and Comber areas in one of the following ways:

Telephone: 0300 100 0300

during office hours (9.00am – 5:00pm) Monday to Friday excluding public and bank holidays

For all other times contact should be made with the Emergency Duty Service.

Telephone: (028) 9056 5444

Or in person by calling into any of the three Gateway Teams based at:

Greater Lisburn Gateway Team

Stewartstown Road Health Centre
212 Stewartstown Road
Dunmurry
Belfast
BT17 0FB

North Down Gateway Team

Family Resource Centre
James Street
Newtownards
BT23 4EP

Down Gateway Team

Children's Services
81 Market Street
Downpatrick
BT30 6LZ

Regional Emergency Social Work Service

After 5.00pm each evening and all day weekends and bank holidays

Tel: 028 9504 9999

Gateway Service Belfast Trust

How to access the Service

Anyone can contact this service directly in one of the following ways:

By phone:

During office hours (9.00am – 5:00pm) - you should contact Gateway on **028 9050 7000**

At all other times (all through the night, at weekends and over Bank Holidays) - you should contact the out-of-hours Emergency Service:

028 9504 9999

In person:

Speak to a Duty Social Worker at
Gateway Services
110 Saintfield Road
BELFAST
BT8 6HD

Gateway Service Northern Trust

Central Gateway Team (covering Ballymena, Cookstown and Magherafelt)

Unit 5A
Toome Business Park
Hillhead Road
Toomebridge
BT41 3SF
Telephone: 028 7965 1020
Email: central.gateway@northerntrust.hscni.net

South Eastern Gateway Team (Antrim, Carrickfergus, Newtownabbey and Larne)

The Beeches
76 Avondale Drive
Ballyclare
BT39 9DB
Telephone: 028 9334 0165
Email: southeastern.gateway@northerntrust.hscni.net

Northern Gateway Team (Ballycastle, Ballymoney, Portrush and Coleraine)

Coleraine Child Care Team
7A Castlerock Road
Coleraine
BT51 3HP
Telephone: 028 7032 5462
Email: northern.gateway@northerntrust.hscni.net

After 5.00pm each evening and all day weekends and bank holidays

028 9504 9999